



# Startup Membership Details





## Intro

Terkko Health Hub (herein after referred to as Terkko) is a startup community , a co-working space and an event venue focusing on health and life sciences. We are located in the heart of Helsinki's medical campus and work in close co-operation with HUS University Hospital, the Faculty of Medicine of the University of Helsinki and HiLIFE, the Helsinki Institute of Life Science.

This is an inclusive introduction to Terkko Memberships. This document introduces all services, perks and processes included in both Terkko Community Membership and Office Membership. Membership prices are listed below.



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# 1. Pricing

## Community Membership

Community membership monthly prices:

1 person	105€
2 people	200€
3 people	270€
4 people	350€

The Community memberships are personal and cannot be transferred to another team member without informing Terkko team first.

## Office Membership

Office Membership monthly prices:

Small Office	300€ (+ VAT 24%)
Medium Office	450€ (+ VAT 24%)
Large Office	600€ (+ VAT 24%)

We are renting 11 separate office rooms for companies. Office sizes range from small (13-14 m<sup>2</sup>) to medium (19m<sup>2</sup>) and large (28-29 m<sup>2</sup>). You can inquire for free offices by adding your questions into the membership application form or by emailing [info@terkko.fi](mailto:info@terkko.fi).

Most of our offices are rented out, but you can always request to be added to our office queue list. While you are waiting for an office, you can become a community member and benefit from all the membership perks.



## 2. Building

By becoming a member at Terkko you'll get 24/7 access to the building. Community members are also welcome to utilise the following services in the facility:

### Cortex -Coworking Area

Our coworking area Cortex is available only to the Terkko community members. This large space offers you an opportunity to pick a random or a more permanent working spot.

### Meeting Rooms

Terkko Health Hub has five meeting rooms for having meetings and teleconferences. Our members can book the rooms via "Terkko Hub" -mobile application available on Play Store and Apple Store. The app is invitation only.

### Community Kitchen

Our community kitchen is a space for storing and enjoying meals. Coffee and tea is served on the house.

### Changing Rooms

Our members have access to changing rooms and showers in the bottom floor of the building.

### Storage

#### Lockers:

Electronic lockers are provided in the Cortex co-working area.

#### Locker details:

- Size: L - 49 cm, W - 30 cm, H - 38 cm (with a small charging pole on the side)
- USB ports
- Electricity socket

### **Temporary storage of bigger items:**

We are able to offer our community members an option to temporarily store bigger items in our printer room and/or basement. This should, however, be first discussed with the Terkko Health Hub team

## **Printing**

A multifunctional printer is located at Terkko Health Hub where scanning, copying and printing in moderate volumes is available.

## **Postal Address and Mail Services**

As a member you'll have the possibility to receive mail to Terkko Health Hub. We can sign packages being delivered to you. If needed, we can also scan and send you your mail.

For office members, mail is delivered to the rooms once a day via Terkko Health Hub team. For Cortex Members, the mail is delivered to a designated mail container in the printer room. Terkko Health Hub team will send you a message when you have received a mail. Arrived community members' mail will be stored behind locked doors where members can fetch it.

## **Event Space**

Terkko Health Hub has a large open event space well-suited for bigger events. The space can fit a seated audience of up to 150 people or 70 people in a workshop set-up. Our event space has two projectors and a full PA system with microphones. More information about the space and booking can be found [on our website](#).

## **Cafe**

Well Cafe Terkko offers our visitors and members coffee, snacks, lunch and catering services. More information about the cafe can be asked from the cafe personnel or by contacting [meilahti@unicafe.fi](mailto:meilahti@unicafe.fi)

## **Parking**

Terkko Health Hub can provide you with a certificate of operating from our premises. With the certificate you can apply for the Zone H [Business Parking Permit](#) from the City of Helsinki.

## 3. Digital Services

### Internet

We provide free WiFi for our members. The WiFi is shared among all our community members.

Office members are able to organise and pay for their own ethernet connection if they so wish.

### Slack

For the Terkko Health Hub community's internal communication, we have a dedicated Slack workspace. It's a platform where we do all our community and house related informing, private messaging, share opportunities and relevant information. You will be invited to the Slack environment when you start your membership

### Company Promotions

Crown jewel of our community is our startups and we are proud to promote our members on all our channels. In addition to sharing news and notifications about our startups in our newsletters, blogs, Slack channels and social media, our member companies' logos are also featured on our website.





## 4. Other perks

### Community

By joining the Terkko Health Hub you will become a part of a diverse community consisting of entrepreneurs in the field of health & life sciences, researches, clinicians, students and corporate deputies. Our lively community, also known as the 'Terkkonians', sticks together and community spirit is kept up by various activities including regular community get-togethers.

### In-House actors

In addition to the community startups, our ecosystem is broadened by other actors of science, impact and innovation located in Terkko. Find more [information](#) from our website.

### Collaborators

This category of actors are actively involved in organising events with Terkko or helping its community access new networks and internationalise. We also share knowledge and expertise with this group. You can see a list of the current collaborators [here](#).

### Partners

Terkko has partnership agreements with several corporate firms who are part of the Terkko community. By joining Terkko you're getting a chance to reach out to these players and work on projects potentially beneficial to both parties, as well as benefit from the opportunities they provide only to the Terkko community. You can also see our partners on our [website](#).

### Terkko Staff Services

Terkko staff is more than happy to help the members to succeed. We are offering help with daily matters, giving mentoring and helping our members to get connected to ecosystem actors such as investors, researchers, healthcare professionals, students, corporate partners, health and life science organisations etc. both in Finland and abroad.

### In-House Events

Terkko is a vibrant event venue and we organise & co-organise a lot of health and entrepreneurship related events, workshops and trainings. You can see most of our upcoming events in our [Event Calendar](#).

## Library Services

University of Helsinki Medical library is located on the 2nd floor of Terkko building.

Library services include:

- Open access to e-resources
- Library customer service is present in Terkko during the weekdays (10am - 5pm).

This is how you can get access to the e-resources when you are in Terkko:

- Log in to HelsinkiUni Guest WiFi
- Go to Helka and type what you are looking for (article, e-journal, database, e-book)

Publications from our community members are gathered into an open Refworks folder, which is linked on the Terkko website. Publications can be filtered by a company name. Here is a link to the folder.





## 5. Processes

### Enrolment

**How does the enrolment process work?**

1. Fill in the membership application form
2. You will receive an email from our team within a few days
3. Agree upon a date & time for visiting Terkko (optional)
4. Sign the membership contract electronically
5. Attend an enrolment session. Sessions are held every Monday 9am.  
Inform our team in advance when you are
6. After enrolment feel free to start working at Terkko

**How long does it take to be enrolled?**

You should reserve one hour for the enrolment session. During this session you will receive your keys and be introduced to the work premises, registered to our internal platforms (Slack & Terkko Hub meeting room reservation application), briefed about our community policies and general house matters.

### Ending your membership

Notification about ending your membership has to be done at least one (1) month in advance if not agreed otherwise in the contract. A written notification has to be sent by email to [info@terkko.fi](mailto:info@terkko.fi).

